



Excede Hosted Services Hardware & Software Minimum Requirements (Excede v10.0+)

(with Excede installed on PCs)

PCs/Workstations:	
Processor:	Dual-core processor @ 2.0 GHz+
Available Memory:	2 GB RAM
Free Disk Space:	Maintain minimum 20% of drive capacity
Networking:	100/1000 Mbps Ethernet WLAN 802.11a/g/n/ac (Wi-Fi)
Operating System¹:	Windows 10 (any current version of Excede) and Windows 11 (Excede v10.2+)
Prerequisite Software (Included with Excede DMS)²:	Please note that the installation of Excede DMS will include the following pre-requisite software: .NET 4.8.x, SAP Crystal Runtime Engine (printing engine), SAP Crystal Reports Reader (printing option), PDF-XChange Viewer (printing option), Microsoft SQL Server ODBC Driver (compatible with SQL Server version) and MS Redistributable. Note that Crystal Designer is an optional application for creating Crystal forms and is not included with Excede. (Crystal Reports Designer 2016 is recommended).
Dealer Prerequisites:	MSFT Windows VPN connection will be required during test conversion; any FTP client application (such as WinSCP) for file transfers with Procede (except Windows Explorer). The client application is not required to be on all workstations. Please refer to 'Dealer vs. Procede Software Responsibility' document for more information.
Control Panel Settings:	Date format must be set to English (United States).
Environment:	
Networking:	Site-to-site VPN connection will be required; Procede Software to assist in configuration of firewall. When setting up router, make sure scope includes WiFi network ranges. Customer's VPN device must be compatible with Microsoft's VPN Gateway Route Base configuration column. Compatible device list found at: https://docs.microsoft.com/en-us/azure/vpn-gateway/vpn-gateway-about-vpn-devices#devicetable
Internet Access:	Internet Service Provider must provide a low-latency, high-availability internet connection to connect to the hosted environment.
Shared Storage¹:	Excede Hosted Services will provide a hosted file shares unless local shares onsite are preferred for optimal performance (note: this can be negotiated during the initial technical call).
Additional Solutions:	
Excede DMS	Excede v10.0+
Server Application Updater:	Requires Microsoft® .NET Framework v4.8+ and Microsoft® Windows Server v2016+
Asset Management	Requires Excede v.10.2+ with compatible API. Supported on Google Chrome, Microsoft Edge.
Barcode Scanner²:	Contact DecisionPoint regarding preferred Android 11+ devices.
Document Delivery:	Requires Excede v10.1+ with compatible API.
Excede Analytics Suite⁴:	Requires Google Chrome ³ , Excede v10.0+ with compatible Excede API
Label Printer²:	Zebra ZD621 Label Printer
Lease Rental Plus:	Supports Google Chrome ³ , Excede v10.0+ with compatible Excede API. Mobile devices not supported.
Mobile Time Clock:	Requires Excede v.10.1+ (to run in a standalone browser) with compatible API. Supports Google Chrome or Microsoft Edge ³
Rapid RO²:	Supports any Windows, Windows Mobile, iOS or Android device, requires Excede v9.21+
Service Web App	Requires Excede v.9.22.4+ (to run in a standalone browser) with compatible API or Excede v.10.0.1+ (to run embedded in Excede) with compatible Excede API.
Signature Capture²:	Requires Excede v9.22.5+. Supports 7"+ tablets running Android 4.0-10.0, requires WLAN 802.11a/g/n/ac (WiFi)
Time Clock Web App:	Requires Excede v9.19+. Supports Google Chrome ³

¹Local or network storage must have multiple physical disk arrays using the correct RAID level to properly separate workloads and assure redundancy. ²Please visit our Customer & Resources Portal for more info as compatible hardware may change over time. ³Currently, Internet Explorer functions in an Excede environment, but is not supported. Note that Microsoft discontinued support for IE10 on 1/14/2020 and for IE11 on 8/17/2021. ⁴Excede Analytics Suite includes Data Insight and KPIs & Metrics.

Procede Software is not liable or responsible for third party software purchases or pricing fluctuations
Please visit our Customer & Resources Portal for more info as compatible hardware may change over time.

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