

Excede Hosted Services - Procede Software vs. Dealer Responsibility Summary

	Procede Software Responsibility	Dealer Responsibility ¹
Excede Database Server		
Setup, Update and Maintenance of Excede Database Server Software on its own Cloud Server with:	X	
Windows Server OS	X	
Microsoft SQL Server	X	
Excede Database with Dealer Data	X	
Any Pre-requisite Software Required By Excede Database Server	X	
Excede Database Server Software on a Second Cloud Application/Web Server, including:	X	
Windows Server OS	X	
Microsoft Internet Information Server	X	
Excede API (When Required by Excede Web Application, Excede OEM and/or Partner Integration) ¹	X	
Excede Web Applications Contracted For, and Used By the Dealer	X	
Excede OEM and Partner Integrations Contracted for, and Used by the Dealer (Price Tapes Excluded) ¹	X	
Server Network Security, including:	X	
Azure Cloud VPN Gateway	X	
Server-side SSL Support	X	
Microsoft Azure Cloud		
Leverage the Microsoft Azure Cloud which includes:	X	
Controlled Data Center Environment	X	
Two Azure Virtual Machines with SSD Drives (Standard Configuration)	X	
System Power with Complete Power Redundancy	X	
Data Center Network with Robust Security?	X	
Internet Connectivity for the Data Center	X	
PC and Printer Hardware		
Local PC's		X
Local PC Security		X
Local Printers		X
Network/Connectivity		
Local Network for Each Branch		X
Local Router for Each Branch		X
Local Internet Connectivity to Azure Cloud		X
Local Firewall		X
Local VPN with VPN Access Granted to Procede		X
Local SSN Certificate (including the Acquisition of a SSL Certificate)		X
Local Network File Server, Windows Domain or Networked Attached Storage (NAS) for Shared and Archived documents		X

	Software Responsibility	Dealer Responsibility ¹
Web/Email/Other Software		
Dealer Website Hosting		X
Dealer Email Management		X
Installation of all Price Tape Updates		X
Windows Environment		
Local Windows Domain Controller (best practice is one at each location)		X
Local Windows Active Directory		X
Installing the Excede Client Application on Each Local PC (Along with all Supporting Components and Prerequisites, including: Client Pre-requisites)		X
PDF Viewer/Reader		X
ODBC Driver Compatible with Microsoft SQL Server		X
SAP Crystal Report Viewer		X
Microsoft .NET Framework		X
Upgrading in Excede Hosted Services Environment		
Initial Installation of the Excede Client Software on each PC on their Network.		X
Excede Client Updates to Match Server Updates. (It is expected that this will be Managed by the Excede Auto Updater. Professional Services Updates the Database Version.)		X
Additional Services		
Server Application Monitoring and Troubleshooting	X	
Backups of Dealer's Database, Excede Web Application and Integration Files	X	
Standard Support Services such as Excede On-Premise Installations with Similar Escalations are available through the Customer's Software and Support Agreement	X	

*- To be provided either by internal staff or from a third party IT service provider.

¹ Procede Software reserves the right to enforce certain connection protocols which may include but are not limited to: Separate VM access or Connection via the API.

Requirements for hardware, Excede and other Procede software can be found in the Hosted Services Hardware Requirements section of this document.

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