



Excede Hosted Services Hardware & Software Minimum Requirements (Excede v10.0+)

(with Excede installed on PCs)

PCs/Workstations:	
Processor:	Dual-core processor @ 2.0 GHz+
Available Memory:	2 GB RAM
Free Disk Space:	Maintain minimum 20% of drive capacity
Networking:	100/1000 Mbps Ethernet WLAN 802.11a/g/n/ac (Wi-Fi)
Operating System:	Windows 10+
Prerequisite Software (Included with Excede DMS)¹:	Please note that the installation of Excede DMS will include the following pre-requisite software: .NET 4.6.1, SAP Crystal Runtime Engine (printing engine), SAP Crystal Reports Viewer, PDF-XChange Viewer (printing option), Microsoft SQL Server ODBC Driver (compatible with SQL Server version) and MS Redistributable.
Dealer Prerequisites²:	MSFT Windows VPN connection will be required during test conversion; any FTP client application (such as WinSCP) for file transfers with Procede (except Windows Explorer). The client application is not required to be on all workstations. Please refer to 'Dealer vs. Procede Software Responsibility' document for more information.
Control Panel Settings:	Date format must be set to English (United States)

Environment:	
Networking:	Site-to-site VPN connection will be required; Procede Software to assist in configuration of firewall. When setting up router, make sure scope includes WiFi network ranges. Customer's VPN device must be compatible with Microsoft's VPN Gateway. Compatible device list can be found at: https://docs.microsoft.com/en-us/azure/vpn-gateway/vpn-gateway-about-vpn-devices#devicetable
Internet Access:	Internet Service Provider must provide a low-latency, high-availability internet connection to connect to the hosted environment
Shared Storage³:	Preferred to have on-site file storage; if unavailable, Excede Hosted Services can provide a hosted file share (note: this can be negotiated during the initial technical call)

Additional Solutions:	
Excede DMS	Excede v10.0+
Application Updater:	Requires Microsoft® .NET Framework v4.8+ and Microsoft® Windows Server v2012 R2+
Asset Management	Requires Excede v.10.0.1+ to run embedded in Excede; Excede API v2.1.0.74+
Barcode Scanner⁴:	Scanner Recommendations: 1D Laser up to Motorola ⁵ MC9200 model with Standard range (working range of 6-8 feet) with Windows Embedded Handheld 6.5 OS, or Motorola MC9190 with Windows Mobile/Embedded Handheld 6.5, WLAN 802.11a/g/n (WiFi)
Document Delivery:	Requires Excede v10.0+
Excede Analytics Suite⁷:	Requires Google Chrome ⁶ , Excede v10.0+ and Application Updater 1.0.
Label Printer⁴:	Zebra GX420t Label Printer
Lease Rental Plus:	Supports Google Chrome ⁶ , requires Excede v10.0+ and Excede API v2.0+. Mobile devices not supported.
Rapid RO⁴:	Supports any Windows, iOS or Android device, requires Excede v10.0+
Service Web App	Requires Excede v10.1+ with Excede API v2.1.0.68+. Supported on Google Chrome, Microsoft Edge and Microsoft Internet Explorer (IE) v11+ ⁷
Signature Capture⁴:	Supports 7"+ tablets running Android 4.0-10.0, requires WLAN 802.11a/g/n/ac (WiFi)
Time Clock Web App:	Supports Google Chrome ⁶ , requires Excede v10.0+

¹SQL Server includes components such as SQL Server Data Tools and IIS 7.5 | 8.0 | 8.5. These components can be installed at any time during or after installation. ²Refer to the Procede Software and Dealer Responsibilities Chart for detailed information. ³Local or network storage must have multiple physical disk arrays using the correct RAID level to properly separate workloads and assure redundancy. ⁴Any Add-on device that connects to Excede will need to reside in the site-to-site connections. ⁵May also be branded as Zebra or Symbol. Please review with Procede Software to confirm barcode scanner compatibility. ⁶Currently, Internet Explorer is not recommended for use in an Excede environment. Note that Microsoft discontinued support for IE10 as of 1/14/2020, and support for IE11 will end on 8/17/2021. ⁷Excede Analytics Suite includes Data Insight and KPI's & Metrics.

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